

To be completed by BCCM only: Date Sent: 12/11/03

(1) CHANGE REQUEST LOG #	CR 1604
(2) STATUS	V

To be completed by CCM or BellSouth:

(3) REQUEST TYPE	<input type="checkbox"/> TYPE 2 (REGULATORY)	<input type="checkbox"/> TYPE 3 (INDUSTRY)	<input type="checkbox"/> TYPE 4 (BST)	<input type="checkbox"/> TYPE 5 (CLEC)
	<input checked="" type="checkbox"/> TYPE 6 (DEFECT) NOTE: COMPLETE SECTION 2	<input type="checkbox"/> EXPEDITED FEATURE	<input type="checkbox"/> FLOW-THRU	

SECTION 1

(4) COMPANY NAME	BellSouth
(5) OCN	
(6) CCM NAME	
(7) TELEPHONE NUMBER	
(8) CCM EMAIL ADDRESS	
(9) CCM FAX NUMBER	
(10) ALTERNATE CCM NAME	
(11) ALTERNATE PHONE NUMBER	
(12) ORIGINATOR'S NAME	Steve Hancock
(13) ORIGINATOR'S PHONE NUMBER	205-714-0727
(14) TITLE OF CHANGE REQUEST	Release 14.0 – LENS View LSR PON Information Query Defect

(15) CATEGORY	<input type="checkbox"/> ADD NEW FUNCTIONLITY	<input checked="" type="checkbox"/> CHANGE EXISTING
(16) DESIRED DUE DATE		

(17) ORIGINATING CCM ASSESSMENT OF IMPACT	<input type="checkbox"/> HIGH	<input type="checkbox"/> MEDIUM	<input type="checkbox"/> LOW	
(18) ORIGINATING CCM ASSESSMENT OF PRIORITY	<input type="checkbox"/> URGENT	<input type="checkbox"/> HIGH	<input type="checkbox"/> MEDIUM	<input type="checkbox"/> LOW

Attachment A-4A

(19) INTERFACES IMPACTED				
PRE-ORDERING	<input type="checkbox"/> LENS	<input type="checkbox"/> TAG	<input type="checkbox"/> CSOTS	
ORDERING	<input type="checkbox"/> EDI	<input checked="" type="checkbox"/> LENS	<input type="checkbox"/> TAG	<input type="checkbox"/> LNP
MAINTENANCE	<input type="checkbox"/> TAFI	<input type="checkbox"/> EC-TA Local		
MANUAL	<input type="checkbox"/> Manual			

(20) TYPE OF CHANGE (Check one or more, as applicable)				
<input checked="" type="checkbox"/> Software	<input type="checkbox"/> Product & Services	<input type="checkbox"/> Documentation	<input type="checkbox"/> Hardware	<input type="checkbox"/> New or Revised Edits
<input type="checkbox"/> Regulatory	<input type="checkbox"/> Industry Standards	<input type="checkbox"/> Process	<input type="checkbox"/> Other	<input type="checkbox"/> Defect
<input type="checkbox"/> Expedited Feature	<input type="checkbox"/> Flow Through			

(21) DESCRIPTION OF REQUESTED CHANGE (Including purpose and benefit received from this change. Include attachments if available)	
(22) REQ TYP(s) IMPACTED:	
(23) ACT TYP(s) IMPACTED:	
(24) PROVIDE EXAMPLE OF REQUESTED CHANGE:	
(25) Identify the LSOG versions that are affected by this change	

This section to be completed by BellSouth only:

(26) Does this request require clarification?	<input type="checkbox"/> YES <input type="checkbox"/> NO
(27) Clarification Request Sent	
(28) Clarification Response Due	

(29) Change Request Review Date	
(30) Target Implementation Date	
(31) Actual Implementation Date	
(32) Change Review Meeting Results	

(33) CANCELED CHANGE REQUEST	<input type="checkbox"/> DUPLICATE	<input type="checkbox"/> TRAINING	<input type="checkbox"/> CLARIFICATION NOT RECEIVED
(34) CANCELATION ACKNOWLEDGMENT	<input type="checkbox"/> CLEC	<input type="checkbox"/> BST	DATE:

SECTION 2

This section to be completed by CLEC/BellSouth- External Explanation of Type 6 Defect Change Request

(35) PON #	
(36) ERROR MESSAGE:	
(37) RELEASE OR API VERSION (If applicable)	
(38) DESCRIPTION OF DEFECT SCENARIO:	BellSouth has determined that a defect exists because LENS is not displaying the PON information as in pre-14.0 when a LSR is in a "Pending" status and the CLEC is trying to access the LSR data.

SECTION 3

This section to be completed by BellSouth – Internal Validation of Defect Change Request

(39) DEFECT VALIDATION RESULTS:	12/11/03 – BellSouth has determined that this is a defect and will be corrected in a future release TBD. Workaround: When trying to view a specific PON that has received an error message "REQUESTED PON IS STILL BEING PROCESSED - PLEASE TRY AGAIN LATER", the CLEC should search by the date submitted and click on "RETRIEVE PON". The CLEC will be taken to a "View LSR PON List". To view the specific LSR PON details, click the hyperlink of the specific PON and click "View LSR". The system will then display the LSR information.
(40) CLARIFICATION NEEDED:	<input type="checkbox"/> YES <input type="checkbox"/> NO
(41) VALIDATED DEFECT IMPACT LEVEL:	<input type="checkbox"/> 2 <input checked="" type="checkbox"/> 3 <input type="checkbox"/> 4
(42) VALIDATION TYPE:	<input checked="" type="checkbox"/> DEFECT <input type="checkbox"/> FEATURE <input type="checkbox"/> TRAINING ISSUE <input type="checkbox"/> DUPLICATE
(43) DEFECT IMPACTS OTHER CLECS?	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
(44) INTERFACES IMPACTED BY DEFECT:	<input type="checkbox"/> EDI <input type="checkbox"/> TAG <input type="checkbox"/> LNP <input checked="" type="checkbox"/> LENS <input type="checkbox"/> TCIF 7 <input type="checkbox"/> TCIF 9
(45) TARGET IMPLEMENTATION DATE:	TBD
(46) ACTUAL IMPLEMENTATION DATE:	